



# ISANA NZ invites you to a Professional Development Day

**Wednesday 19th September, 8.30am to 4pm**

Sorrento in the Park,  
670 Manukau Rd, Royal Oak, Auckland 1023

## Facilitators

### **Dr Franco Vaccarino**

Senior Lecturer in Cross-Cultural Communication, School of Communication, Journalism and Marketing, Massey University

### **Patrick Au**

Asian Mental Health Services, Auckland District Health Board

### **Terry McGrath**

Senior Consultant ISMNZ, International Chaplain, Massey University, Palmerston North, ISANA NZ President

### **Sylvia Hooker**

Manager International Student Support Office, Massey University, A past president of ISANA NZ

### **Chris Beard**

Professional Development and Research Coordinator ISANA International Education Association

### **Also updates from Immigration NZ and NZQA**

The ISANA PD days are designed to encourage the sharing of innovative and evidence-based practice in international education. They are tailored for international education leaders, student support professionals and educators working in schools, tertiary and PTE sectors. The 2018 theme is *Tools, models and takeaways*.

## Programme

**8.30** Registration

**9.00** Welcome

**9.10** Key intercultural issues related to communication, learning and teaching that engages international students —Dr Franco Vaccarino

**10.00** Immigration NZ Update

**10.20** NZQA update

**10.40** Morning Tea

**11.10** The mental wellbeing of international students —Patrick Au

**12.45** Lunch

**1.30**

**A1** Enabling international student connectedness and work readiness- Terry McGrath

**A2** Developing systematic practices for addressing critical incidents—Sylvia Hooker

**3.00** Refreshments

**3.10** ISANA NZ's new Professional Development programme—Chris Beard

**3.20** Soundbites —Sharing from the floor:

Participants are invited to share barrier-to-breakthrough experiences working with international students.

**3.40** Wrap Up

Any questions then please contact: **Caroline Stevenson** ISANA NZ ISWS Project Coordinator

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