



ISANA NZ invites you to a Professional Development Day

Tuesday 28th August, 8.30am to 4pm

St David's Lecture Theatre
University of Otago

Facilitators

Chris Beard

Professional Development and Research Coordinator
ISANA International Education Association

Dr Jubilee Rajiah

Psychiatrist, University of Otago Student Health

Terry McGrath

Senior Consultant ISMNZ, International Chaplain, Massey
University, Palmerston North, ISANA NZ President

Sylvia Hooker

Manager International Student Support Office, Massey
University, A past president of ISANA NZ

Also updates from Immigration NZ and NZQA

The ISANA PD days are designed to encourage the sharing of innovative and evidence-based practice in international education. They are tailored for international education leaders, student support professionals and educators working in schools, tertiary and PTE sectors. The 2018 theme is *Tools, models and takeaways*.

Programme

8.30 Registration

9.00 Welcome

9.10 Key intercultural issues related to communication and pastoral support—Chris Beard

10.00 Immigration NZ Update

10.20 NZQA update

10.40 Morning Tea

11.10 Supporting students experiencing difficulties: Professional boundaries and self-care for international education professionals—Dr Jubilee Rajiah

12.45 Lunch

1.30

A1 Making sense of international students' transition experiences - Terry McGrath

A2 Developing systematic responses to critical Incidents on and off campus —Sylvia Hooker

3.00 Refreshments

3.10 ISANA NZ's new Professional Development programme—Chris Beard

3.20 Soundbites —Sharing from the floor: Participants are invited to share barrier-to-breakthrough experiences working with international students.

3.40 Wrap Up

Any questions then please contact:

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