



ISANA NZ invites you to a

# Professional Development Day

Wednesday 22nd August, 8.30am to 4pm  
Toi Ohomai, Bongard Centre, Room DT.502

## Facilitators

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**Chris Beard**

Professional Development and Research Coordinator ISANA  
International Education Association, Victoria University

**Patrick Au**

Asian Mental Health Services, Auckland District Health Board

**Sylvia Hooker**

Manager International Student Support Office, Massey University,  
A past president of ISANA NZ

**Lesley McDonald**

National Team Leader Accommodation and Welfare, PaCE,  
Massey University

**As well as Immigration NZ and NZQA updates**

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## Programme

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**8.30** Registration

**9.00** Welcome

**9.10** Intercultural Competency in the Educational context—Chris Beard

**10.15** NZQA and Immigration NZ Updates

**10.45** Morning Tea

**11.15** Mental Health—Patrick Au

**12.45** Lunch

**1.30** Managing Critical Incidents in Homestay

Accommodation: Preparing support staff, homestay hosts and students to handle critical incidents in the homestay environment—Lesley McDonald and Sylvia Hooker

**3.00** Refreshments

**3.15** ISANA NZ's new Professional Development programme—Chris Beard

**3.30** 10 Minute soundbites and starbursts

**3.45** Wrap up

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The ISANA PD days are designed to encourage the sharing of **innovative and evidence-based practice**. Supported by the ISWS fund, the PD days are tailored for international education leaders, student support professionals and educators working in schools, tertiary and PTE sectors. The presenters combine experience in secondary and tertiary education with an understanding of the issues in international students face in coming to New Zealand to live and study. The motif is *Tools, models and takeaways*. The workshop will involve working together, having discussions that draw on your experiences, case studies, resources and information of value to professionals working with the pastoral care of international students.